New Faculty/Staff Member Process

When a new faculty or staff member (permanent or temporary) joins the Purdue community, a process must be initiated <u>as soon as possible</u> prior to their arrival to ensure the timely creation of a Purdue Career Account and configuration of many services @ Purdue including email, mailing lists, online directories, computer workstations, computer labs, Human Resources and Payroll systems, etc. The Purdue Career Account enables access to IT Resources @ Purdue University.

There are generally four types of new people, each of which has a slightly different process. Please select the type of new person you need to assist:

- 1. <u>New faculty/staff not yet on campus, but will eventually reside on campus (non-student)</u>
- 2. New faculty/staff who are already on campus (non-student)
- 3. New faculty/staff who will not be coming to campus (non-student)
- 4. New graduate students
- 5. What information does EdIT need to get new people started?

The Purdue **<u>Request For Privileges Form</u>** can be found here: <u>http://www.purdue.edu/bscompt/pdf/e-acess1.pdf</u>

- 1. New <u>faculty/staff</u> not yet on campus, but <u>will eventually reside on campus</u> (non-student)
 - 1. A **"Request for Privileges"** (RFP) Form must be completed to create a Purdue Career Account. A Career Account is required for access to Purdue IT resources including Email, Workstations, Blackboard, Teacher Workstations in lecture halls, Computer Labs, etc.
 - 1. See the COE Business Office to complete a Request For Privileges Form as soon as a new person is hired.
 - The departmental faculty/staff member (typically the department head or departmental head secretary) who initiated the RFP should look for the appearance of the Career Account here: <u>http://www.itap.purdue.edu/directory</u> (new accounts usually appear in 1-3 days after submitting a "Request for Privileges" Form).
 - 3. When the new Purdue Career Account is created:
 - 1. The departmental faculty/staff member who initiated the RFP on behalf of the new person should contact EdIT for further help, providing the career account ID or URL to online directory information.
 - 4. EdIT can:
 - 1. Initialize & give initial *temporary password* to the new person or the departmental faculty/staff member who initiated the RFP on behalf of the new person. The departmental faculty/staff member can give a *temporary*

password to the new person to **change immediately** using this web page: <u>https://www.purdue.edu/apps/account</u>

2. Request an Exchange email account for faculty/staff who will be coming to campus.

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2. New <u>faculty/staff</u> who are <u>already on campus</u> (non-student)

- A "Request for Privileges" (RFP) Form must be completed to create a Purdue Career Account. A Career Account is required for access to Purdue IT resources including Email, Workstations, Blackboard, Teacher Workstations in lecture halls, Computer Labs, etc.
 - 1. See the COE Business Office to complete a Request For Privileges Form as soon as a new person is hired.
- The departmental faculty/staff member (typically department head or departmental head secretary) who initiated the RFP should look for the appearance of the Career Account here: <u>http://www.itap.purdue.edu/directory</u> (new accounts usually appear in 1-3 days after submitting a "Request for Privileges" Form).
- 3. When the new Purdue Career Account is created:
 - 1. The new person should get an ID card.
 - 2. The new person should go to an ITaP lab and swipe card to initialize their password.
 - 3. The new person or a secretary should contact EdIT for help.
- 4. EdIT can:
 - 1. Request Exchange email account for faculty/staff.

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3. New <u>faculty/staff</u> who will <u>not be coming to campus</u> (non-student)

- A "Request for Privileges" (RFP) Form must be completed to create a Purdue Career Account. A Career Account is required for access to Purdue IT resources including Email, Workstations, Blackboard, Teacher Workstations in lecture halls, Computer Labs, etc.
 - 1. See the COE Business Office to complete a Request For Privileges Form as soon as a new person is hired.
- The departmental faculty/staff member (typically department head or departmental head secretary) who initiated the RFP should look for the appearance of the Career Account here: <u>http://www.itap.purdue.edu/directory</u> (new accounts usually appear in 1-3 days after submitting a "Request for Privileges" Form).
- 3. When the new Purdue Career Account is created:

- 1. The departmental faculty/staff member who initiated the RFP on behalf of the new person should contact EdIT for further help, providing the career account ID or URL to online directory information.
- 4. EdIT can:
 - 1. Initialize & give initial *temporary password* to the new person or departmental faculty/staff member who initiated the RFP on behalf of the new person. The departmental faculty/staff member can give a *temporary password* to the new person to *change immediately* using this web page: <u>https://www.purdue.edu/apps/account</u>
 - 2. Configure Mailhome email account to work properly if requested, though email may not be needed if this is a remote Blackboard user only.

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4. New graduate students (this does no apply to undergraduate students)

- A "Request for Privileges" (RFP) Form must be completed to create a Purdue Career Account. A Career Account is required for access to Purdue IT resources including Email, Workstations, Blackboard, Teacher Workstations in lecture halls, Computer Labs, etc.
 - 1. See the COE Business Office to complete a Request For Privileges Form as soon as a new person is hired.
- The departmental faculty/staff member (typically department head or departmental head secretary) who initiated the RFP should look for the appearance of the Career Account here: <u>http://www.itap.purdue.edu/directory</u> (new accounts usually appear in 1-3 days after submitting a "Request for Privileges" Form).
- 3. When the new Purdue Career Account is created:
 - 1. Student must get an ID card.
 - 2. Student must go to an ITaP lab and swipe card to initialize their password.
 - 3. Student will use a Purdue Mailhome email account unless a request is made to EdIT for an Exchange email account.
- 4. EdIT is prohibited by the University from accessing or modifying student accounts in any way. EdIT staff members are not proxies for undergraduate or graduate students.

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5. What information does EdIT need to get new people started?

1. There are several things that the Education IT team needs to know IN ADVANCE of the arrival of a new person to enable us to configure IT resources in a timely way.

Please provide all of the following to EdIT@Purdue.edu (click for an email template):

- 1. Full Name
- 2. **Title**
- Career Account ID (submit a <u>"Request for Privileges" Form</u> to the Business Office)
- 4. Email Address
- 5. **Department**
- 6. Program Area or Office
- 7. Building
- 8. Room Number
- 9. Phone Number
- 10. Fax Number
- 11. Start Date
- 12. Duration of employment or affiliation
- 13. **Amount of start-up money** for Information Technology and IT related projects (give details if possible)
- 14. (Digital photo if available)

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Notes:

- A Career Account and Email Address is created by submitting a *Request For Privileges Form* to the Business Office immediately after a new person is hired.
- New people affected by these procedures include: faculty, staff, visiting instructors, remote faculty/staff, Blackboard users, University supervisors, graduate students.
- Undergraduate students receive new Career Account instructions directly from the University. Education IT has no access to student accounts.
- If graduate or undergraduate students need assistance with resetting a forgotten password, they should contact the central ITaP group directly: <u>ITaP@Purdue.edu</u>
- Purdue ID cards enable access to physical resources such as Purdue Libraries. For more information about Purdue ID Cards see: <u>http://www.purdue.edu/card/</u>.